

**CAREER OBJECTIVE** To acquire broad business skills & experience within a successful organization

## SUMMARY

- Masters of Business Administration 5/2007
- Seven years experience in customer service, sales & training
- Six years experience in software systems
- Three years experience accounting & bookkeeping
- Self disciplined, highly organized, future oriented, strong communication skills

## EDUCATION

Augusta State University	<b>Masters of Business Administration</b> HR Certification Exam	<b>5/07</b> 7/06
Augusta State University	<b>BA Business Management</b> Hope Scholarship Recipient	<b>7/04</b>

## EMPLOYMENT

<b>Graduate Assistant</b>	<b>Augusta State University</b> , Augusta, GA	8/04 – Present
<ul style="list-style-type: none"> <li>• Assist in development, review, &amp; ongoing use of information technology text, on-line assignments, &amp; tests</li> </ul>	<ul style="list-style-type: none"> <li>• Assist in the planning, design, research &amp; acquisition of hardware &amp; software</li> <li>• Install, configure &amp; upgrade operating systems &amp; software</li> </ul>	
<b>Human Resources Intern</b>	<b>Columbia County Human Resources Department</b> , Augusta, GA	3/06 - Present
<ul style="list-style-type: none"> <li>• Created a <i>Best Practices in Human Resources</i> document &amp; survey for benchmarking counties</li> </ul>	<ul style="list-style-type: none"> <li>• Compiled and prepared a salary study for benchmark counties</li> <li>• Designed a retirement plan request for proposal and <i>Internship Application Packet</i></li> </ul>	
<b>Bookkeeper</b>	<b>Morris Museum</b> , Augusta, GA	6/04 - 6/05
<ul style="list-style-type: none"> <li>• Set up QuickBooks Financial System</li> <li>• Created &amp; maintained program to track museum visitors, revenue, demographics</li> <li>• Processed &amp; tracked account payables</li> <li>• Performed account reconciliations</li> <li>• Established new account system</li> </ul>	<ul style="list-style-type: none"> <li>• Processed payroll</li> <li>• Set up employee database</li> <li>• Made hardware &amp; software acquisition recommendations</li> <li>• Installed, tested, &amp; provided general repair &amp; maintenance of computers.</li> <li>• Installed operating systems &amp; application software.</li> </ul>	
<b>Assistant Store Manager</b>	<b>Morris Museum</b> , Augusta, GA	6/04 - 6/05
<ul style="list-style-type: none"> <li>• Set up QuickBooks POS System</li> <li>• Trained new employees</li> </ul>	<ul style="list-style-type: none"> <li>• Processed daily deposits</li> <li>• Entered &amp; performed yearly audit of inventory into system</li> </ul>	
<b>Store Assistant</b>	<b>Morris Museum</b> , Augusta, GA	5/02 - 6/04
<ul style="list-style-type: none"> <li>• Maintained inventory</li> <li>• Designed advertising</li> </ul>	<ul style="list-style-type: none"> <li>• Managed sales counter</li> </ul>	
<b>Front Desk Associate</b>	<b>Fairfield Inn</b> , Augusta, GA	8/00 - 5/01
<ul style="list-style-type: none"> <li>• Set up reservations</li> <li>• Performed night audit</li> <li>• Set up direct bill accounts</li> </ul>	<ul style="list-style-type: none"> <li>• Trained new employees</li> <li>• Maintained ledger accounts</li> <li>• Managed front desk</li> </ul>	
<b>Front Desk Clerk</b>	<b>Silver Surf Resort</b> , Bradenton Beach, FL	9/99 – 5/00
<ul style="list-style-type: none"> <li>• Set up &amp; maintained customer database</li> </ul>	<ul style="list-style-type: none"> <li>• Set up reservations</li> <li>• Trained new employees</li> </ul>	

## COMPUTER SOFTWARE SKILLS

Quickbooks, Blackbaud, Microsoft Office Suite, Photoshop, Guestview, Jaguar, PeopleSoft, & other Point of Sale & Financial Software